# PRIVACY STATEMENT

Nedupack Thermoforming B.V., based at Innovation 3, 6921 RN, Duiven, the Netherlands, is responsible for the processing of personal data as set out in this privacy statement.

Contact details: Nedupack Thermoforming B.V. Innovatie 3 6921 RN DUIVEN, the Netherlands Tel. +31 (0)26 495 05 75

Website: www.nedupack.nl E-mail: info@nedupack.nl

Mr S.H.G. ter Heerdt is Nedupack Thermoforming B.V.'s Data Protection Officer. He can be contacted via pz@nedupack.nl

### Personal data we process

Nedupack Thermoforming B.V. processes your personal data because you make use of our services and/or because you provide them to us yourself. You will find an overview of the personal data we process below:

- First name and surname
- Gender
- Address details
- Telephone number
- E-mail address
- Location details
- Bank account number

#### Special and/or sensitive personal data we process

Our website and/or service does not intend to collect data relating to website visitors who are younger than 16 years, unless they have permission from parents or guardian. We are, however, unable to check whether a visitor is older than 16. We therefore advise parents to be involved in their children's online activities and so to prevent data being gathered on children without parental permission. If you are convinced that we have collected personal data about a minor without such permission, please contact us via pz@nedupack.nl and we will remove this information.

# For which purpose and on which basis do we process data

Nedupack Thermoforming B.V. processes your personal data for the following purposes:

The processing of your payment

- To be able to contact you by telephone or e-mail if this necessary to be able to carry out our service
- To inform you about changes in our services and products
- To deliver goods and services to you
- Nedupack Thermoforming B.V. analyses your behaviour on the website in order to improve the website and tailor the offer of products and services to your preferences.
- Nedupack Thermoforming B.V. also processes personal data if we are legally obliged to do so, such as the data we require for our tax return.

### Automated decision-making

Nedupack Thermoforming B.V. does not make decisions on the basis of automated processing on matters that could have (substantial) consequences for individuals. This relates to decisions made by computer software or systems without human involvement (an employee of Nedupack Thermoforming B.V., for example).

### How long we keep personal data

Nedupack Thermoforming B.V. keeps your personal data for no longer than is strictly necessary to realise the purposes for which your data is collected.

### Sharing personal data with third parties

Nedupack Thermoforming B.V. does not sell your data to third parties and only provides this if this is required for the performance of our agreement with you or to comply with a statutory obligation. With companies that process your data on our instruction we enter into a processor's agreement to safeguard the same level of security and confidentiality of your data. Nedupack Thermoforming B.V. remains responsible for this processing.

#### Cookies, or comparable techniques, we use

Nedupack Thermoforming B.V. uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone during your first visit to this website. Nedupack Thermoforming B.V. uses cookies with a purely technical functionality. These cookies ensure that the website operates properly and that your preferential settings are remembered, for example. They are also used to be able to optimise the website. We also place cookies that track your surfing behaviour so that we can offer you tailored content and advertising.

During your first visit to our website, we will have already informed you about these cookies and have asked your permission for placing them.

You can block cookies by setting your internet browser so that it no longer stores cookies. You can also remove all information previously stored using your browser settings.

For an explanation see: https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/

Third parties also place cookies on this website. These are advertising and/or social media companies, for example. You will find an overview below:

For example:

Cookie: Google Analytics Function: Analytical cookies measuring website visits Retention period: 2 years

## Inspecting, changing or removing data

You have the right to inspect, correct or remove your personal data. In addition you have the right to withdraw any permission for the data processing or to object to the processing of your personal data by Nedupack Thermoforming B.V. and you have the right to data portability. This means that you can submit a request to us to send the personal data we have of you in a computer file to you or to an organisation indicated by you.

You can send a request for inspection, correction, removal or transfer of your personal data, or a request to withdraw your permission to pz@nedupack.nl. You can also use this e-mail address to object to the processing of your personal data.

Nedupack Thermoforming B.V. also wants to make you aware of the fact that you have the option of lodging a complaint with the national supervisor, the Dutch Data Protection Authority *[Autoriteit Persoonsgegevens]*. You can do this via the following link: https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tipons

# How we protect personal data

Nedupack Thermoforming B.V. takes the protection of your data seriously and takes all suitable measures to prevent abuse, loss, unauthorised access, unwanted disclosure and unauthorised modification. If you are under the impression that your data is not properly secured or there are indications of abuse, please contact us via pz@nedupack.nl.